

BOOKING CONDITIONS

Thank you for your interest in staying at Pine Point Caravan Park & Black Point Caravan & Camping Grounds.

Please refer to the following conditions which apply to all accommodation and/ or site bookings.

PAYMENT A deposit of two nights full accommodation (%) is required within 30 days of booking being made. Balance is due and payable on arrival. Cheques are not accepted as payment on arrival. Cash and/or the following credit cards are accepted.
We accept Visa & MasterCard

CANCELLATION

No refunds of deposits will be given for peak periods, school holidays, long weekends, festivals, special events. No Tariffs will be refunded if your stay is cut short. No Tariffs will be refunded with less than 21 days' notice of cancellation. If cancellation is given with more than 21 days' notice your deposit may be refunded less an administration fee (20% of total paid).
Reservations may be transferred, subject to availability and will comply with the above conditions. Transfers are valid for 12 months from original booking.

PEAK PERIODS

Minimum bookings apply during long weekends, special events, Easter, etc. A surcharge may apply for single night bookings during these times, please apply to management regarding this.

CHANGES It is your responsibility to advise of any changes to your booking prior to your arrival. Otherwise full payment for booking will be required.

CHECK IN Check in time is after 1pm

CHECK OUT Check out time is 11am. This is to allow for cleaning and maintenance. Late check out may be available at certain times, special half day rates may apply. Check outs after 2pm will be charged a full days rate. Please check with park management.

ACCOMMODATION BOND

A credit card imprint may be requested upon arrival as a guarantee that onsite accommodation will be left in a clean and tidy condition and that the no smoking policy has been respected. Any additional cleaning or repair cost incurred because of the condition of the accommodation after your use will be deducted from the bond or charged to the credit card.

PRICE Management reserves the right to change prices without notice, however all efforts will be made to honour price quoted when making booking. Any change to original booking may involve additional charges being made.